## SUPPORTING CLIENTS WITH DIABETES IN THE COVID-19 ENVIRONMENT

We asked local health care professionals 5 quick questions about how the pandemic is effecting their practice. Thank you for your responses.

THIS IS WHAT YOU TOLD US:



**70%** stress levels

**50%** reported feeling



reported challenges adapting to constant/rapid change

## WHAT YOU SAID CLIENTS ARE EXPERIENCING:

Reported challenges with clients delaying or not attending appointments; and

Client COVID-19 related anxiety related to attendance.

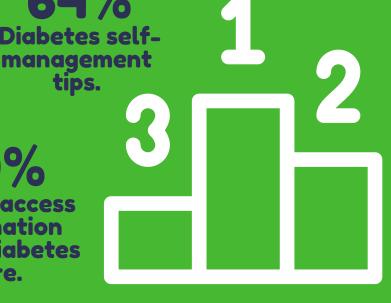
Reported client challenges related to accessing or use of telehealth;

\*54% of health care professionals also reported issues with accessing and/or using telehealth.

We know that everyone working in health is part of the client's heath care team and may need extra support during the COVID-19 pandemic.

## WHAT YOU WANT CLIENTS TO KNOW:

tips. **50%** How to access information about diabetes care.



- Tips for stress;
- COVID-19 and diabetes specific information;
- How local providers are currently providing services to clients with diabetes:
- Support phone numbers.

## WHAT YOU WANT THE COMMUNITY TO KNOW:



How to support someone with diabetes.



How to access telehealth.



Things to do to prevent diabetes; and

When to access medical advice (e.g. new or onset of symptoms, change in symptoms).







