



Victorian Primary Care

Partnerships

Victorian Primary Care Partnerships

Exemplar Primary Care Partnership Initiatives

A Snapshot of the Collective Activity of 28 Primary Care Partnerships across Victoria

March 2019

Introduction

Primary Care Partnerships/PCPs bring together the health, social, not for profit and local government sectors who in partnership utilise a place-based approach to identify local service and health and wellbeing issues and together develop solutions. There are currently 28 PCPs across the state of Victoria connecting over 850 organisations across many different sectors. Partner agencies include hospitals, GPs, local government, universities, community health services, disability services, preventing harm from gambling services, women's health and family violence services, mental health services, sports groups, schools, police and many more. These diverse organisations are working together to plan around the needs of their community, to share their skills and expertise, and align their efforts. The combination of their broad membership, cross-sector partnerships, engagement across the continuum of care, and operation at local, regional and state levels make PCPs a unique feature of the Victorian health and human services landscape.

Each PCP is supported by a small team who have significant knowledge and experience in building and brokering partnerships. The work of PCPs is to drive and facilitate sustainable systems by building the capacity of partner organisations to implement, evaluate and sustain evidence informed practices - essentially influencing the capabilities of its partner organisations and improving outcomes for the community.

Background

In May 2018 Primary Care Partnerships across Victoria were invited to participate in a state-wide survey. The aim of the survey was to collect information regarding exemplar initiatives of Primary Care Partnerships across Victoria. The survey was designed to articulate the role PCPs play in coordinating, supporting and facilitating partnership work and illustrate the collective effort of the partnership platform including the range of initiatives across priority settings, populations and government policy agendas. PCPs were asked to enter information into the survey detailing exemplar projects or initiatives that had made a difference in their catchment.

The following report highlights the collective activity of the 28 PCPs across Victoria at a point in time and the alignment to the government health and wellbeing priorities from over 178 survey entries representing more than 150 unique PCP initiatives. The report does not capture all of the activity of the 28 Primary Care Partnerships which goes far and beyond projects and initiatives.

This report is presented in three sections. Section one presents the collective activity of PCP's across government policy agenda, settings, population groups and priority areas. Section two illustrates how the PCP team is providing support to enhance relationships and collaboration including functions of a backbone organisation to guide and progress partnership activity.

Section three includes a summary of PCP initiatives across Victoria mapped against the Public Health and Wellbeing Outcomes Framework domains.

Summary of findings

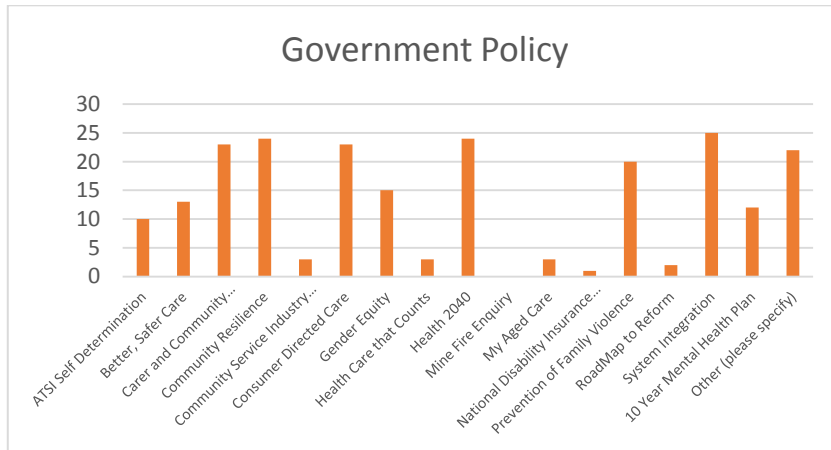
1. The 28 Primary Care Partnerships across Victoria are undertaking work that delivers on over 20 state government policies and are actively embedding state government policy and reform in local communities across Victoria.
2. With more than 850 members from a range of sectors including health, education, employment PCPs are working with their local communities, partner organisations and other key stakeholders to deliver improved health and wellbeing outcomes.
3. Taking a place-based approach, PCPs work across a range of settings including schools and other education settings, health services, workplaces, sporting clubs, correctional centres and rural community settings.
4. Through their well-established and trusted connections, PCPs are working towards ensuring their local communities achieve the same outcomes as those identified for all Victorians, that is, being healthy and well, being safe and secure, being connected to culture, having the capabilities to participate and a community that is liveable.
5. To achieve these outcomes, PCPs are focusing their efforts on a range of complex health and social issues including preventing family violence and violence against women, reducing alcohol and drug related harm, preventing harm from gambling, improvement in mental health and wellbeing, increased healthy eating and active living, oral health, social and cultural connectedness, community resilience, housing and homelessness, education and employment, healthy ageing, climate change, health literacy, mobilising community will, reducing chronic disease and disability.
6. PCPs are also identifying shared measures to track outcomes and to ensure they are making a difference locally and collectively across Victoria.
7. While PCPs strive for positive outcomes for the whole of community much of their effort focuses on the most vulnerable members of a community. To address these inequalities PCPs are working alongside a range of population groups including Aboriginal and Torres Strait Islander communities, Culturally and Linguistically Diverse communities, LGBTQI communities, Refugees and Asylum Seekers, people with a disability, children and families, rural communities and farmers, older and younger populations.
8. PCPs achieve results by drawing together the right people around a common agenda, and helping them align their efforts, by raising awareness, pooling current funding or mobilising new funding, by activating community will and aligning the agenda with government policy.
9. PCPs build capacity both within their membership and the community. They provide resources, training, strategic guidance and advice, they act as a conduit for information, data, and evidence and guide and promote best practice. The impact of this is improved local and state-wide collaboration, reduce duplication and improved health and wellbeing for all Victorians.

SECTION 1: Summary of background information -exemplary PCP initiatives

The following section presents the collective survey data from PCP exemplary initiatives that were entered into Survey Monkey in May 2018. It illustrates the depth and breadth of the partnership activity across the state of Victoria across government policy agenda, settings, population groups and priority areas.

1.1 Government Policy/Reform Agenda Alignment

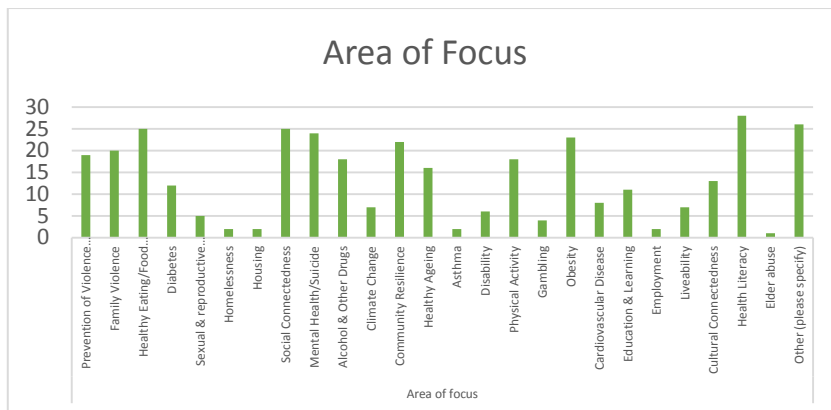
The figure below highlights the range of Government policy or reform agenda focus that PCP initiatives are aligned to



- OTHER:**
- Preventing Harm from Gambling
 - Victorian Public Health & Wellbeing plan
 - Age Friendly Plan
 - LGBTI Inclusion Plan
 - Advance Care Planning
 - Medically Supervised Injecting Room
 - Rural Health Plan
 - Royal Commission into Family Violence
 - Commonwealth Humanitarian Settlement Program

1.2 Area of Focus

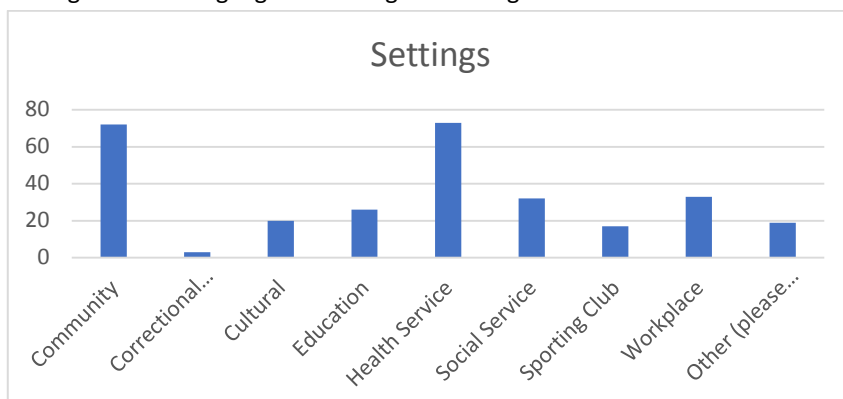
The figure below illustrates the range of focus areas of PCP's across Victoria



- OTHER:**
- Vulnerable children & families
 - Cancer
 - Oral health
 - Rural health access
 - Cultural responsiveness
 - Service coordination
 - Workforce & organisational development
 - Community participation
 - Co-design
 - Chronic Obstructive Pulmonary Disease
 - Early Years

1.3 Settings

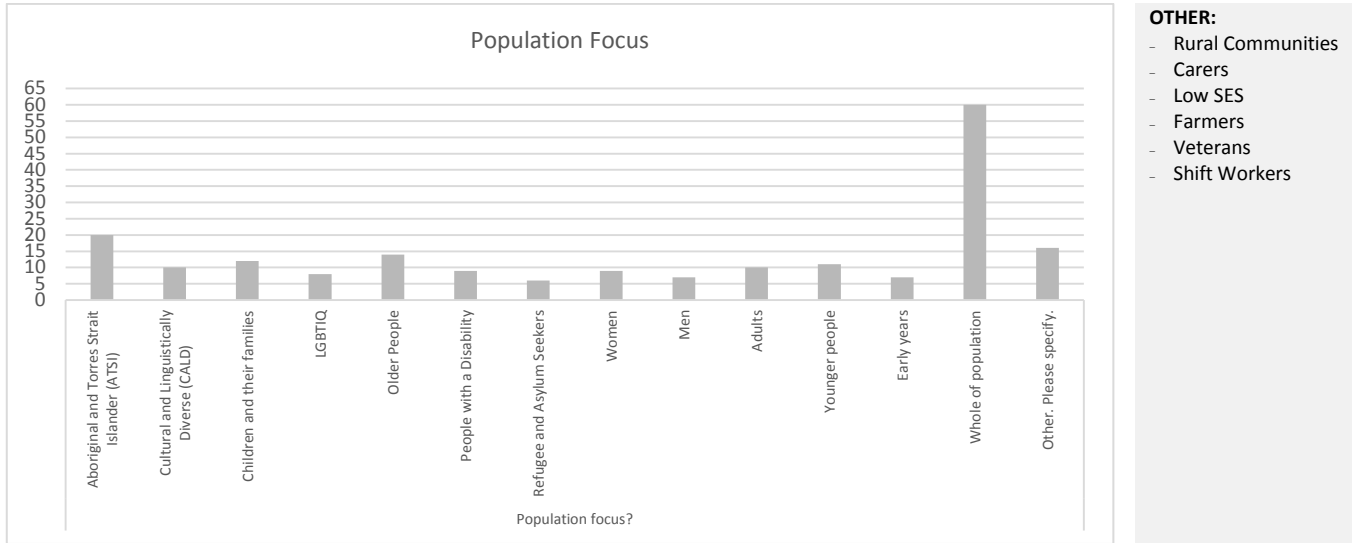
The figure below highlights the range of settings in which PCP initiatives take place



- OTHER:**
- Early Years
 - Government agency
 - Local Government/Place based
 - General Practice
 - Across multiple settings

1.4 Population Focus

The figure below highlights the range of populations that PCP initiatives are targeted to



1.5 Partners Involved

The following figure highlights the range of partners that are involved in PCP work



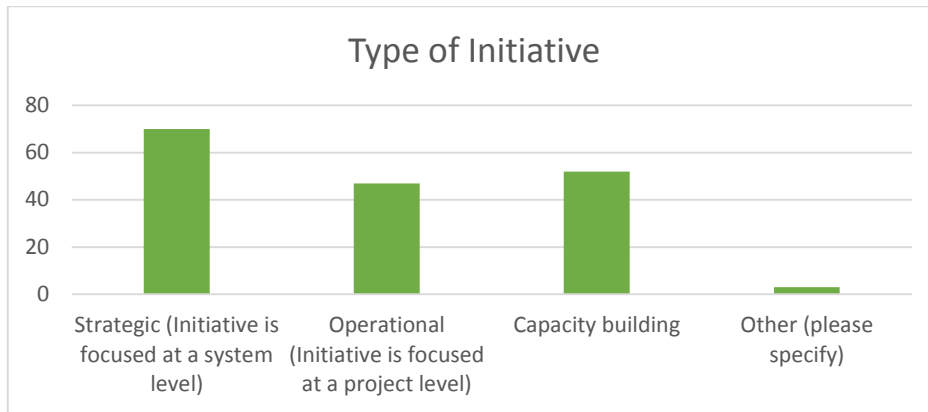
OTHER:

- Correctional Centre
- Police
- Victorian Responsible Gambling Foundation
- ACCHO's
- Community members/groups
- Local business owners
- Private business
- Employment services
- Faith based organisations
- AURIN
- Zonta Rotary
- CFA
- TAFE
- AMES
- Libraries
- Youth services
- Dental Health services
- Victoria
- Water authority
- Victorian Trades Hall Council
- Sector Peaks- incl. MAV, Cancer Council
- Emergency Management Victoria
- Disability Sports services
- Tourism
- Sporting Clubs
- Australian Government Departments

SECTION 2: PCP role and influence

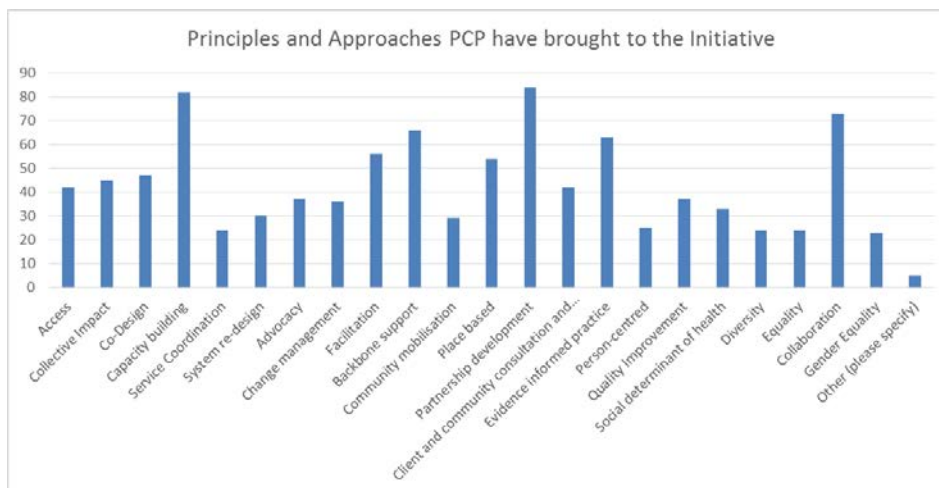
The following section describes the types of the initiatives that PCPs are coordinating and details the principles and approaches that PCPs have brought to the partnership. It describes the backbone function role of the PCP team in the initiative and demonstrates the work of the PCPs goes beyond projects and initiatives and includes a focus on working at a system level.

2.1 Type of Initiative



- OTHER:**
- Volunteer/peer support
 - Community Development

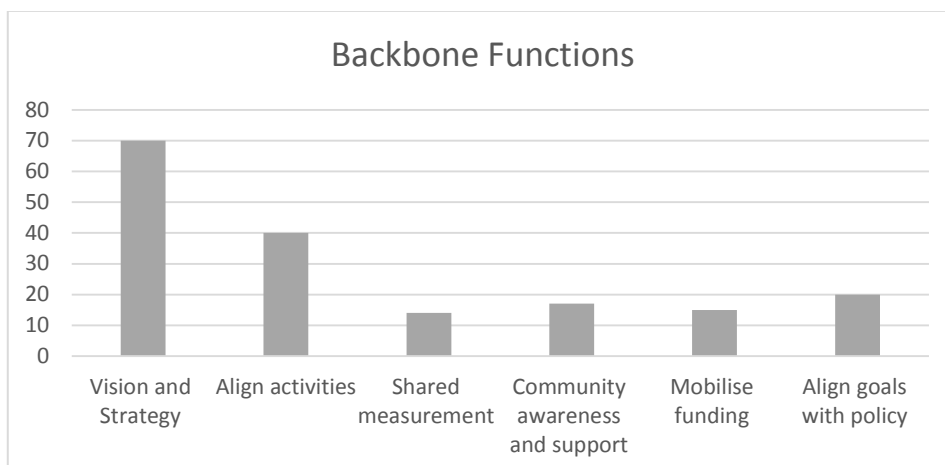
2.2 Principles and Approaches PCP have brought to the Initiative



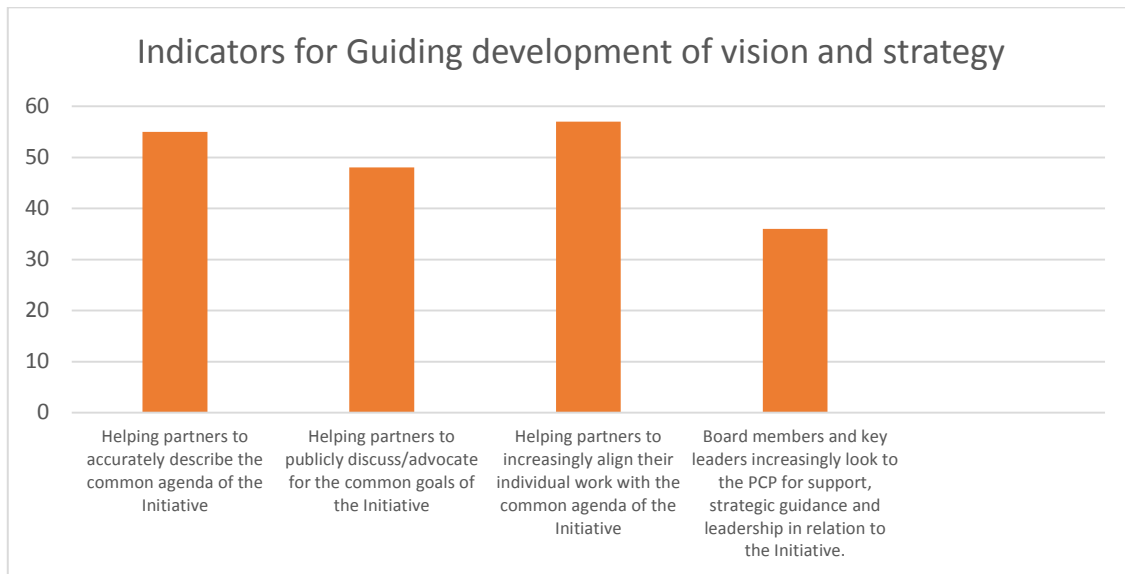
- OTHER:**
- Systems Thinking Informed Practice
 - Asset Based Community Development

2.3 PCP Backbone Functions

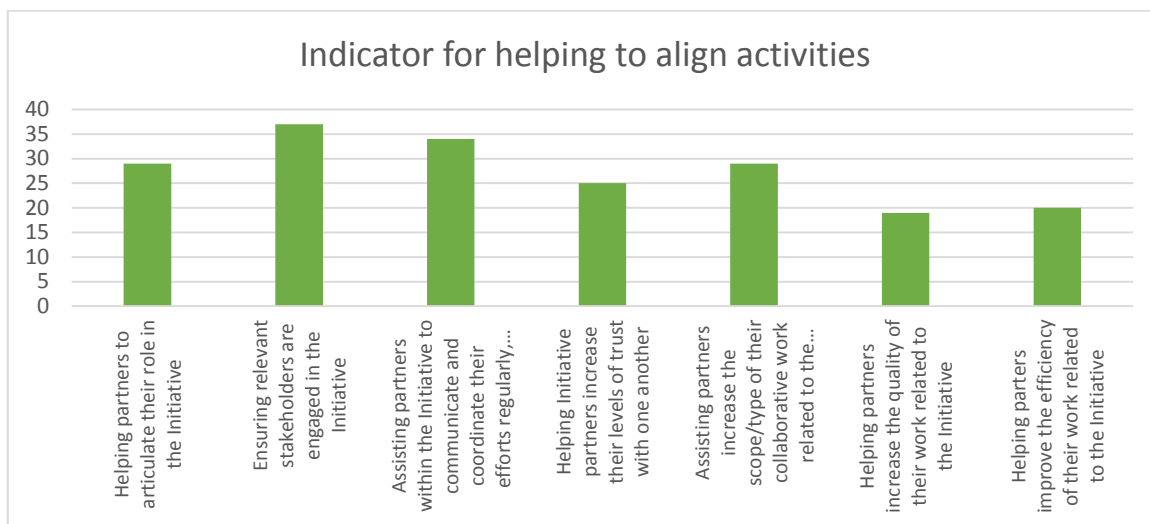
The following figure illustrates the Collective Impact backbone functions that the PCP team perform across statewide initiatives. Each of these functions is described in more detail in figure 2.3.1-2.3.6 below



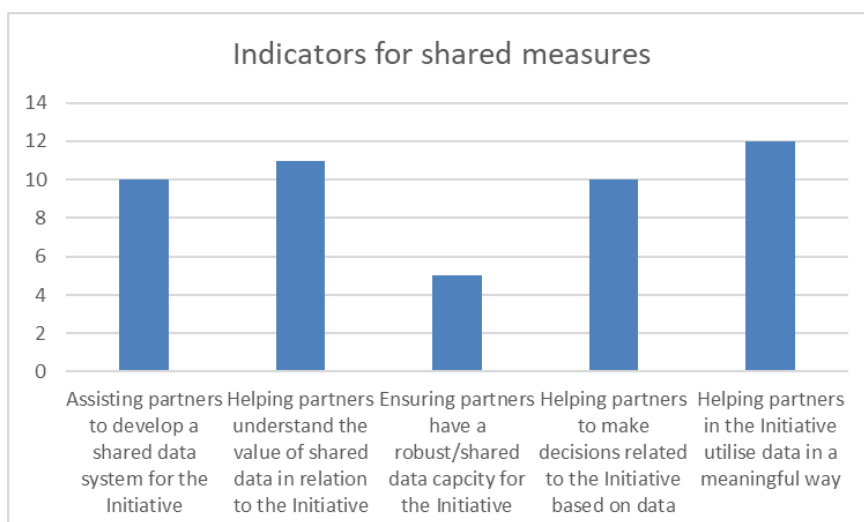
2.3.1 Vision and Strategy



2.3.2 Align Activities



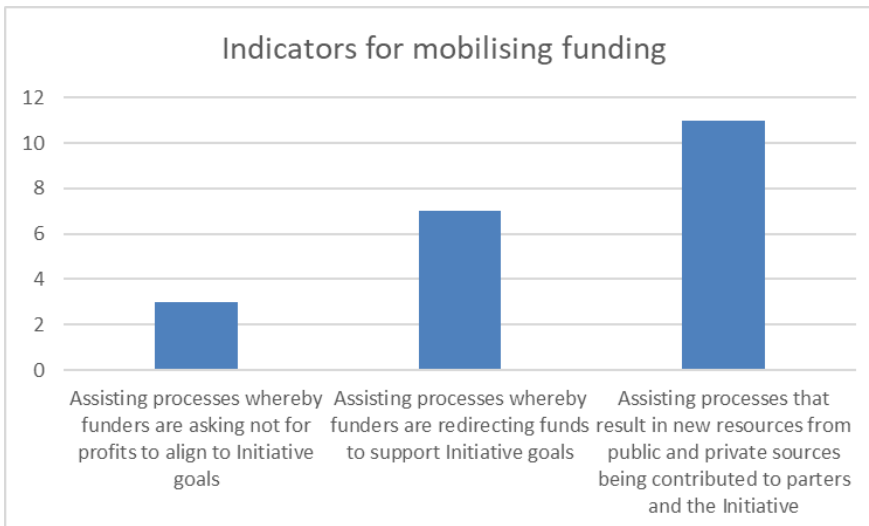
2.3.3 Shared Measurement



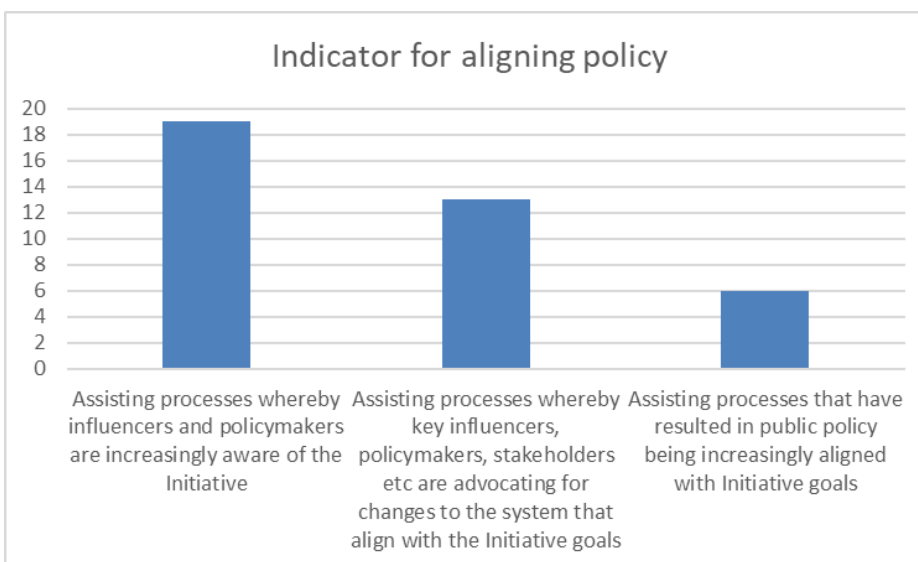
2.3.4 Community Awareness and Support



2.3.5 Mobilising Funding



2.3.6 Align Goals to Policy



VICTORIAN PRIMARY CARE PARTNERSHIPS- SNAP SHOT OF INITIATIVES March 2019



DOMAIN 1: VICTORIANS ARE HEALTHY AND WELL

OUTCOME 1.1: Victorians have good physical health		
INDICATORS	INITIATIVE	PCP
<i>Increase healthy start in life</i>	<u>Diabetes Pilot Project</u> The aim of the project was to develop systems and processes to enable clients with type 2 diabetes to access appropriate and timely services when requiring insulin initiation across the catchment was recognised. The project targeted GPs that referred frequently to the community health diabetes services and the Alfred Health Diabetes services to develop pathways to increase referrals into the primary care setting.	Southern Melbourne PCP
<i>Reduce premature death</i>	<u>Diabetes out West</u> A community designed website was developed to support people in Braybrook being able to access information about diabetes and how to access services.	HealthWest Partnership
<i>Reduce preventable chronic diseases</i>	<u>Diabetes Collaborative Service Improvement in Central Hume</u> Developed a virtual Diabetes Care Centre for Central Hume that could provide support for smaller diabetes services. Integrated in this model was e-care planning for people with diabetes; accrediting (via National Association of Diabetes Centres) partner organisations as Diabetes Care Centres.	Central Hume PCP
<i>Increase self-rated health</i>	<u>Inner North West Diabetes Services Review Collaborative</u> INW PCP coordinated a 3-year project that focused on inter-agency diabetes system improvement and streamlining referrals for diabetes care. An evaluation demonstrated the project had improved coordination of care for local people with diabetes within member agencies increasing referrals from the hospital to the community setting.	Inner North West PCP
<i>Decrease unintentional injury</i>	<u>Lower Hume Diabetes System Improvements.</u> Lower Hume PCP facilitate the Lower Hume Diabetes Working Group to plan, implement and evaluate improvement strategies which include increasing local knowledge of services, partnering with pharmacies, developing a local model of shared care and working through diabetes specific accreditation.	Lower Hume PCP
<i>Increase oral health</i>	<u>Community Health Model of Care</u> Through a series of facilitated workshops partners worked together with consumers to develop a common model of care for community health services. The resultant Community Health Model of Care provides care options for clients when they are self-managing and when they need comprehensive assistance and care coordination.	Southern Melbourne PCP
<i>Increase sexual & reproductive health</i>	<u>Cancer survivorship</u> Facilitating capacity building among rural primary health care workforce to provide support to cancer survivors living within rural communities, and supporting people living in their communities to enhance their wellbeing through recognising and responding to their needs, promoting referral pathways, and supported self-management.	Upper Hume PCP
	<u>Wimmera Cancer Telehealth care Project – Cancer Care Closer to Home</u> Wimmera PCP has led the development of Cancer Telehealth since 2016. In 2018, they were successful in receiving funding from DHHS Telehealth Specialist Clinics Fund so that patients who reside outside of Horsham can have oncology consultations at their local health service or at home.	Wimmera PCP
	<u>Taking Care of Dying Time</u> This video resource was produced in consultation with community as part of the Advance Care Planning Initiative. The resource has been embraced widely by Aboriginal and Non-indigenous people. It has been used by the Western Australian government, St Vincent’s Sydney and many other organisations.	Central Hume PCP
	<u>Wimmera After Hours Palliative Care Project</u> Working with local service providers to develop a model to provide after-hours medical and other related assistance to palliative care patients in their home.	Wimmera PCP
	<u>Healthier Campaspe</u> Healthier Campaspe is a local place based approach that connects the acute/tertiary and secondary care sector across the continuum to early intervention, primary prevention and community to collectively address chronic issues more comprehensively.	Campaspe PCP

OUTCOME 1.1: Victorians have good physical health

INDICATORS	INITIATIVE	PCP
	<p><u>Healthier Eating and Active Living in the G21 Region</u> G21 are working collaboratively across 5 local government areas with 17 agencies committed to a joined up action plan to achieve measurable health and wellbeing outcomes with community.</p>	G21
	<p><u>Chronic Disease Monash Health Strategy</u> SMPCP has played a crucial role working with health partners to develop a strategy to improve the journey and outcome for consumers with dental, diabetes and palliative care needs.</p>	Southern Melbourne PCP
	<p><u>Pharmacists as part of the broader primary healthcare team in the management of COPD</u> Engaging with pharmacists and other health professionals in the catchment to explore facilitators and barriers to pharmacists taking an enhanced role in providing support in the area of COPD prevention, screening and management in order to further improve the wellbeing of individuals.</p>	Central Hume PCP Upper Hume PCP
	<p><u>Pharmacy Initiative</u> Engaging with pharmacists and other health professionals in the catchment to determine any gaps and direct support.</p>	Goulburn Valley PCP
	<p><u>Primary Health Collaboration Project Phase 2: COPD</u> To develop a catchment wide evidenced based system for the prevention, early intervention and management of COPD that is based on and driven by consumer needs.</p>	Upper Hume PCP
	<p><u>Smiles for Miles in Lower Hume</u> Lower Hume PCP facilitates the implementation of the Smiles 4 Miles program across 41 early year's services in Lower Hume, reaching a total of 2046 children. Smiles 4 Miles is a health promotion program aimed at improving the oral health of pre-school aged children and their families.</p>	Lower Hume PCP
	<p><u>Gippsland Care Journal</u> Localised and rolled out the 'Care Journal' which allows clients and/or carers to keep a folio of information to assist them in keeping track of all health services. The journal is being used by ACAS, Health Independence Programs and HACC with their complex clients.</p>	<u>Gippsland Region PCPs:</u> Central West Gippsland PCP East Gippsland PCP South Coast PCP Wellington PCP
	<p><u>Latrobe Valley – Chronic Disease Community Consultation for system redevelopment</u> A community consultation across Latrobe Valley to understand how consumers utilise chronic disease services and make recommendations for improvement to the health system to increase service usage, including chronic disease service/system re-development recommendations.</p>	Central West Gippsland PCP
	<p><u>Wimmera Cardiac Rehabilitation Telehealth – Hub & Spoke model of care</u> The Wimmera PCP has developed an innovative Telehealth Hub & Spoke Model of care for the Wimmera Region as Cardiac Rehab uptake was low across the region. The model won the Australian Cardiac Rehabilitation Association's award for clinical innovation in 2016.</p>	Wimmera PCP
	<p><u>A guide for Pregnant Women around Services in the Wimmera</u> Including information on food, exercise, smoking, alcohol and drug intake and social support information – effects and where to get help. Promoting the message that what you do during pregnancy can have long lasting health impacts on your child through to adulthood and beyond.</p>	Wimmera PCP
	<p><u>iCOPE Perinatal Digital Screening Platform Project</u> The iCOPE Screening tool is an interactive, digital screening platform that facilitates efficient and effective screening in the perinatal period. The iCOPE tool is currently being adapted to enable language-specific audio-based screening of refugee women across the Hume Whittlesea catchment.</p>	Hume Whittlesea PCP
	<p><u>Aboriginal Eye Health Partnership</u> The East Gippsland Aboriginal Eye Health Partnership is a collaboration between local Aboriginal and other health organisations. The partnership comes together to map the journey of Aboriginal people in East Gippsland through all the stages of eye health screening and treatment, identify gaps and opportunities to address these.</p>	East Gippsland PCP
	<p><u>North and West Metro Sector Development</u> Since 2012 HWPCP North Metro Sector Development team has focused on ensuring improved client - led care, where services respectfully enables the client to be central to achieving improved wellness and re-ablement outcomes in their lives.</p>	Hume Whittlesea PCP

OUTCOME 1.2: Victorians have good mental health

INDICATORS	INITIATIVE	PCP
Increase mental wellbeing	<p><u>Mental Health Matters to us All</u> The Mental A to Z Network (MAZN) of 20 local health and community organisations created the 'Mental Health Matters to Us All' resource kit to make finding services in Bendigo and Loddon easier for people living with a mental illness and support mental health and wellbeing.</p>	Bendigo Loddon PCP
Decrease suicide	<p><u>A Seat at the Table</u> Bringing together young people from refugee and asylum seeker backgrounds with mental health service providers to design and pilot ideas that address barriers to help-seeking behaviour in mental health.</p>	HealthWest Partnership
	<p><u>Mental Health First Aid</u> Wimmera PCP has driven the Dry Seasons funding since 2015 to train local deliverers of Mental Health First Aid (MHFA).</p>	Wimmera PCP
	<p><u>Working well in Wellington</u> Bringing together partners to identify and test a range of interventions that will improve the mental health of shift workers, particularly focusing on strategies that can be implemented in a regional setting across a variety of workplaces.</p>	Wellington PCP
	<p><u>Wimmera Southern Mallee Mental Health Mapping Project</u> A directory has been produced to support people with mental health issues in consultation with service providers across the region in order to assist service providers to gain a better understanding of what mental health services are available to people who live in the region and how to access them</p>	Wimmera PCP
	<p><u>Closing the Gap Mental Health Art Therapy Sessions</u> The Aboriginal Community Support Worker in collaboration with MIND Australia delivered a number of Closing the Gap Mental Health Art Therapy sessions. The art sessions were extremely successful with Aboriginal clients being able to speak about their trauma and express it through art which has assisted Aboriginal clients with their healing processes.</p>	Central Hume PCP
	<p><u>Act-Belong-Commit</u> Act-Belong-Commit is a mental health social marketing campaign to encourage communities to look after their mental wellbeing.</p>	Goulburn Valley PCP
	<p><u>BounceBack program</u> Developed a model to engage young people and their families from CALD backgrounds with Youth Severe services at headspace. Recruited and provided ongoing support to Youth Peer Support Workers from CALD backgrounds with lived experience of mental health issues.</p>	enliven
	<p><u>Mental Health Access & Pathways Project: A client's journey</u> Using client journey mapping to understand the gaps, challenges and opportunities arising in the mental health service system as a result of the NDIS and other reform.</p>	Outer East PCP
	<p><u>Buloke Living Book Project</u> The project aimed to build local community capacity through photography and storytelling in drought affected Buloke. A photo story book was created which captures the resilience of the Buloke people, family and communities .</p>	Southern Mallee PCP
	<p><u>Rural Outreach Project</u> The Rural Outreach Worker has been developed in response to the concerns associated with gaps in the availability and accessibility of mental health services in the Wimmera and Southern Mallee region. The outcome of the role is to improve the health and wellbeing of people who are psychologically distressed or are at risk of or have a diagnosed mental illness and address concerns where possible before a crisis ensues.</p>	Wimmera PCP
	<p><u>Fight for Your Life</u> A multi-agency partnership delivering multiple strategies across multiple settings in line with the Victorian Suicide Prevention Life-Span Approach.</p>	South West PCP
	<p><u>Expanded Stepped Care Model</u> The model is based upon the existing Stepped Care Model, but is expanded to include care across the whole continuum from prevention to acute service delivery. The development of a governance framework, capability framework, common risk assessment and referral pathway will ensure a coordinated and cohesive service system response where people are supported to navigate services across the continuum of care.</p>	Lower Hume PCP

OUTCOME 1.2: Victorians have good mental health		
INDICATORS	INITIATIVE	PCP
	<p><u>Southern Mallee PCP Mental Health & Related Services – Eligibility and Entry Criteria Resource</u></p> <p>The resource increases awareness of the range of Mental Health Services and supports across Southern Mallee and builds capacity of mental health and other related services to increase and improve communication between agencies.</p>	Southern Mallee PCP
	<p><u>Mental Health First Aid</u></p> <p>GPPCP coordinate and subsidise training for facilitators and participants of the youth, teen and standard mental health first aid courses.</p>	Grampian Pyrenees PCP

OUTCOME 1.3: Victorians act to protect and promote health		
INDICATORS	INITIATIVE	PCP
<i>Increase healthy eating & active living</i>	<p><u>RESPOND – Deakin University Childhood Obesity Monitoring in Schools project</u></p> <p>RESPOND is working with all sections of the community to find ways to improve the health and wellbeing of children. Over the next five years, RESPOND will engage with 14 of the region’s health services, 4 primary care partnerships, 12 local councils and up to 180 primary schools, reaching more than 30,000 children aged up to 12 years.</p>	<p><u>Hume Region</u></p> <p>Goulburn Valley PCP</p> <p>Upper Hume PCP</p> <p>Central Hume PCP</p> <p>Lower Hume PCP</p>
<i>Reduce overweight & obesity</i>	<p><u>Water The Drink of Choice</u></p> <p>The collective vision includes creating workplace environments where it is easier to make healthy (beverage) choices and promoting water as the drink of choice.</p>	Central Highlands PCP
<i>Reduce smoking</i>	<p><u>GenR8 Change Southern Grampians</u></p> <p>Mobilising the community to make changes to the obesity system so that the healthy choice is the easier choice, in order to address childhood obesity. So far, this has resulted in over 200 systems changes made by the community and after two years there is measured improvements in sugar sweetened beverages, fruit and vegetable consumption and physical activity and active transport, as well as BMI levels decreasing amongst primary school children.</p>	<p>Southern Grampians</p> <p>Glenelg PCP</p>
<i>Reduce harmful alcohol & drug use</i>	<p><u>Sea Change Portland</u></p> <p>Mobilising the community to make changes to the obesity system, within Portland to address childhood obesity. So far, this has resulted in over 300 systems changes made by the community and after two years there is measured improvements in SSB, water, fruit and vegetable consumption and active transport, as well as BMI levels decreasing amongst primary school children.</p>	<p>Southern Grampians</p> <p>Glenelg PCP</p>
<i>Increase immunisation</i>	<p><u>Healthy in Wellington</u></p> <p>Mobilising the community through a systems thinking perspective to make the healthy choice the easy choice across Wellington.</p>	Wellington PCP
	<p><u>Healthy Drinks</u></p> <p>North East Healthy Communities is trialling a refined collective impact model to prevent obesity by reducing the consumption of sugar sweetened beverages and promoting tap water as the drink of choice. A range of coordinated interventions are being implemented across Banyule, Darebin and Nillumbik to create healthy public policy, supportive environments, and local community action.</p>	North East Healthy Communities
	<p><u>Healthy & Well South West</u></p> <p>Building the capacity of community champions in key settings of early years, schools, workplaces and community spaces to create supportive environments and better population health outcomes in; healthy eating, active living and social and emotional wellbeing.</p>	South West PCP
	<p><u>Eat Well Move More in the Central Highlands</u></p> <p>Central Highlands PCP are working together to provide opportunities and environments which enable all people in Central Highlands to EAT WELL and MOVE MORE. Focusing on healthier eating and active living provides an opportunity to work with a broad range of partners to improve physical and mental health outcomes in our community.</p>	Central Highlands PCP

OUTCOME 1.3: Victorians act to protect and promote health		
INDICATORS	INITIATIVE	PCP
	<p><u>Tackling Obesity in the South East</u></p> <p>In early 2017, enliven engaged Health Futures Australia (HFA) to develop a framework for “Tackling obesity in the south east” building on insights from Healthy Together Victoria. This framework maps out a plan for achieving sustainable change through a genuine collective impact approach</p>	Enliven
	<p><u>Go Local, Go Fresh Catchment Project</u></p> <p>The Central Hume PCP funded a catchment project to increase small rural communities access to fruit and vegetables. The project was developed in response to the 'Food Deserts' research commissioned by the PCP.</p>	Central Hume PCP
	<p><u>Baw Baw Food Security Coalition</u></p> <p>Facilitation of a systems approach to increase access to, and consumption of, healthy and nutritious food for the Baw Baw community. The Coalition has achieved 174 interventions, 41% of the population participating in food activities and an improvement in food security status for residents.</p>	Central West Gippsland PCP
	<p><u>Food for All Latrobe Valley</u></p> <p>Facilitation of a community owned and led food security coalition to increase access to, and consumption of, healthy and nutritious food for the Latrobe community. Utilising Deakin university's systems approach to leverage all elements of the food system in Latrobe.</p>	Central West Gippsland PCP
	<p><u>Medically Supervised injecting room</u></p> <p>Inner North West PCP/INW PCP is part of the Gateway Services Reference Group, which has been established to support the Medically Supervised Injecting Room (MSIR) to “provide a gateway to health and social assistance. INW PCP is coordinating some key pieces of work including mapping of health and social services within the City of Yarra and referral pathways for people using the injecting facility.</p>	Inner North West PCP
	<p><u>The Local Drug Action Team</u></p> <p>The Local Drug Action Team brings partners together to identify primary prevention activities that can be implemented to reduce harm from alcohol and other drugs in our community.</p>	Wellington PCP
	<p><u>Strengthening the AOD system for improved client experience:</u></p> <p>Supporting Inner and Outer Eastern Melbourne AOD services drive system improvements related to, provision of Care and recovery coordination; Workforce development; Service Awareness and Access and Information Sharing and Discharge Planning.</p>	Outer East PCP
	<p><u>EMR Action on Alcohol Flagship Group</u></p> <p>The Action on Alcohol Flagship Group (AAFG) is a partnership of organisations across the EMR committed to taking action to reduce the harmful impacts of alcohol in our local communities. The group began in 2008 and the PCPs have been a members of the Partnership since its inception and have provide strategic and administrative support for the group.</p>	<u>Eastern Region</u> Outer East PCP Inner East PCP
	<p><u>Drug and Alcohol Prevention Alliance</u></p> <p>The East Gippsland PCP led a series of systems workshops to map identified causes of first use of drugs and alcohol in the community. These were then refined by community members and professionals and prioritised in conjunction with the municipal public health and wellbeing plan objectives. An outcomes thinking approach was applied to this, forming the basis of a shared plan and measures.</p>	East Gippsland PCP
	<p><u>Prevention Impact Indicators</u></p> <p>This project was undertaken to identify prevention impact indicators for active living, healthy eating and improving mental health. The intent was to develop a resource that could be used in Municipal Public Health and Wellbeing planning across the Ovens Murray and Goulburn areas.</p>	Central Hume PCP
	<p><u>Healthy Choices Nudge Trial</u></p> <p>New partnerships are being developed in sport and recreation settings in order to increase access to/availability of healthier food and drink options, without affecting profit. “Nudge” methodology is being utilised where small changes to the display, promotion or price of food or drinks are trialled in phases and the impact on consumer behaviour is measured.</p>	Southern Melbourne PCP

OUTCOME 1.3: Victorians act to protect and promote health		
INDICATORS	INITIATIVE	PCP
	<p><u>Healthy Food Basket Study</u></p> <p>The aim of the study was to identify healthy food access and affordability across the catchment. This research continues to inform and drive our preventative work, as we strive to help our local communities access healthy food and develop long- lasting strategies to tackle food insecurity and low fruit and vegetable consumption.</p>	Wimmera PCP
	<p><u>Chronic Care Workforce Initiative: Primary Health Workforce Capacity building for self-management support</u></p> <p>The 'Primary Health Workforce Capacity Building for Self-Management Support' Project aimed to increase workforce confidence by building capability in self-management support. The project surveyed 83 people across the Ovens Murray and Goulburn areas and identified fundamental skills gaps in self-management support capabilities.</p>	Central Hume PCP
	<p><u>The Local Drug Action Team (Eastern Metro Region)</u></p> <p>Sourced funding and coordinated a project in partnership with the EMR Action on Alcohol Flagship Group and the Migrant Information Centre (Eastern) to prevent alcohol related harms amongst young people in the Chin community.</p>	Outer East PCP
	<p><u>South Eastern Melbourne AOD Catchment Based Planning 2019-21</u></p> <p>enliven secured the catchment-based planning function for the south east. This involved the development of the AOD plan and the responsibility for implementation of the plan for the next 12 months. The plan includes priority areas such as clients and community, prevention and health promotion, cross sector collaboration, service system geography, data integrity the role of local government.</p>	enliven
	<p><u>Obesity Prevention in the East</u></p> <p>The Inner East PCP partnered with the Outer East PCP and Health Futures Australia to engage with leaders from across the region including the private sector to develop a Proposition for Obesity Prevention.</p>	<u>Eastern region</u> Inner East PCP Outer East PCP

DOMAIN 2: VICTORIANS ARE SAFE AND SECURE

OUTCOME 2.1: Victorians live free from abuse and violence		
INDICATORS	INITIATIVE	PCP
<i>Reduce prevalence and impact of abuse and neglect of children</i>	<p><u>Loddon Healthcare that Counts/HCTC</u></p> <p>Loddon area PCPs are working with the Loddon Children & Youth Area Partnership targeting health services to integrate support for vulnerable children and families across their acute and community based services, including establishing governance linkages to family sensitive and inclusive practices.</p>	<u>Loddon Region</u> Central Victorian PCP Bendigo Loddon PCP Campaspe PCP
<i>Reduce prevalence and impact of family violence</i>	<p><u>Gippsland Healthcare that Counts</u></p> <p>Supporting member agencies to implement the healthcare that counts framework through forums, peer learning networks, baseline organisational assessments, action plans and monitoring progress.</p>	<u>Gippsland Region:</u> Central West Gippsland PCP East Gippsland PCP South Coast PCP Wellington PCP
<i>Increase community safety</i>	<p><u>Family Violence and Gender Equity e-Learning Module</u></p> <p>The partnership developed a gender equity online e-learning module which aims to build workforce capacity to implement a whole of organisation approach to the prevention of family violence.</p>	Southern Melbourne PCP
	<p><u>Identifying and Responding to Family Violence Project</u></p> <p>The Identifying and Responding to Family Violence provides a more streamlined and coordinated response to family violence by building the capacity of member organisations to effectively identify and respond to family violence through the development of policy and procedure templates and guidelines.</p>	<u>North West Metro Region</u> Inner North West PCP North East Healthy Communities HealthWest Partnership Hume Whittlesea PCP

OUTCOME 2.1: Victorians live free from abuse and violence

INDICATORS	INITIATIVE	PCP
	<p><u>Workplace and workforce innovations to address family violence</u></p> <p>Partnering with the Regional Family Violence Partnership to identify opportunities and implement more streamlined and coordinated approaches to responding to family violence</p>	Outer East PCP
	<p><u>One Million Stars</u></p> <p>The initiative aimed to raise community awareness of family violence by engaging community members across the catchment in weaving 10,000 stars by October 2016. A total of 34 community organisations joined the initiative ranging from multicultural groups, older adult's clubs and organisations working with people with disabilities. The initiative was highly commended at the 2017 VicHealth Awards.</p>	Southern Melbourne PCP
	<p><u>Working Together with Men</u></p> <p>Build the knowledge and skills of men from culturally diverse backgrounds to take action to prevent violence against women in their communities.</p>	HealthWest Partnership
	<p><u>Equal, Safe & Strong</u></p> <p>The Equal, Safe and Strong Project was a pilot family violence prevention project working with three different secondary schools in 2016. The project embraced a whole of school approach and aimed to increase students, teachers and parents' awareness and understanding of healthy and respectful relationships. A total of 244 students, 115 teachers and 65 parents/ guardians were engaged.</p>	Southern Melbourne PCP
	<p><u>Southern Mallee PCP – Gender Equity Audit Project</u></p> <p>The aim of this project is to create an equal and respectful Southern Mallee community, free from family violence. The project focuses on building organisational capacity and building community awareness, knowledge and skills around the link between gender inequality and family violence.</p>	Southern Mallee PCP
	<p><u>Family Violence Story Pod Project</u></p> <p>Addressing the gendered drivers of family violence by raising community awareness and modelling positive behaviours to support cultural change. Working together with four local governments, community health and a women's health service this project promotes positive bystander action.</p>	Southern Melbourne PCP
	<p><u>INCEPT- Inner Northwest Collaborative Evaluation Project</u></p> <p>INCEPT 2.0 an interactive online resource that supports evaluation and monitoring of collective prevention of violence against women activity.</p>	Inner North West PCP
	<p><u>Family Violence Statement of Commitment</u></p> <p>SM PCP Family Violence Working Group undertook the development and implementation of a Statement of Commitment (SOC) to ensure agency commitment to principles for the prevention of family violence. A total of 17 organisations within the SMPCP catchment signed the SOC.</p>	Southern Melbourne PCP
	<p><u>Buloke Family Violence Prevention Project</u></p> <p>The aim of the project is to create an equal and respectful Buloke community, free from family violence through the implementation of an evidenced based, codesigned partnership prevention action plan.</p>	Southern Mallee PCP
	<p><u>FarmHer</u></p> <p>FarmHer aims to increase awareness of gender roles and stereotypes of rural women through open discussion, sharing of stories and providing peer support and leadership training.</p>	Grampians Pyrenees PCP
	<p><u>Macedon Ranges Portraits for Respect</u></p> <p>Macedon Ranges Family Violence Network held a stall at a local Farmers Market. Community members were invited to have their portrait taken holding a gender equity message. These portraits are now being exhibited across the Macedon Ranges Shire.</p>	Central Victoria PCP
	<p><u>SMPCP Elder Abuse Prevention Network</u></p> <p>The network has carried out a range of Elder Abuse awareness raising initiatives including community education events, social media campaigns, train the trainer sessions and newsletter distribution. Capacity building for practitioners has included professional development forums, support for online training, and development of a referral pathway.</p>	Southern Melbourne PCP

OUTCOME 2.1: Victorians live free from abuse and violence		
INDICATORS	INITIATIVE	PCP
	<u>Prevention of Mens Violence Against Women – A Collective Impact Approach</u> Facilitating LGA based networks to develop and implement a collective impact approach to family violence primary prevention.	Central West Gippsland PCP
	<u>Busting the Myths to Change the Story:</u> Working with women with a lived experience of violence to create visual training resources that challenge social myths about men’s violence against women and highlight gender inequality as a driver of violence.	Outer East PCP

OUTCOME 2.2: Victorians have suitable and stable housing		
INDICATORS	INITIATIVE	PCP
<i>Decrease homelessness</i>	<u>Healthy Ageing in Public Housing Project in Moreland</u> This project supported marginalised older people (50 +) living in public housing in the City of Moreland by developing a model that connects community health, allied health and other services and directly engages the target community.	Inner North West PCP

DOMAIN 3: VICTORIANS HAVE THE CAPABILITIES TO PARTICIPATE

OUTCOME 3.1: Victorians participate in learning and education		
INDICATORS	INITIATIVE	PCP
<i>Decrease developmental vulnerability</i>	<u>Aboriginal Early Years Round Table</u> enliven has facilitated a series of Aboriginal early year’s health round tables with the key purpose of improving engagement of Aboriginal children and families with early year’s services.	enliven
<i>Increase educational attainment</i>	<u>Out of Home Care Children – Resources for child protection workers, kinship and foster carers</u> A suite of resources was developed for carers of out of home care children and young people. These include health services, mental health and AOD services and Aboriginal Health services. In particular these resources identify services that prioritise out of home care children	enliven
	<u>Koorie Family Gathering</u> Establishment of the Koorie Family Gathering filled a gap for local Aboriginal families and Aboriginal children in out of home care. Eleven families have engaged with the program to date.	Southern Melbourne PCP
	<u>Hands Up Mallee</u> Hands Up Mallee is a social impact initiative which was determined after conversations with 1,600 community members. Hands Up Mallee works in partnership with the community, local service providers, government and the business sector using the principles of collective impact with a focus on children and young people aged 0-25 years.	Northern Mallee Community Partnership
	<u>Strengthening Action for Vulnerable Children - Increasing Cross Sector Collaboration</u> Working with the Child First Integrated Family Services, mental health services and Alcohol and drug services to increase collaborative practice, knowledge of each other’s services, secondary consultation opportunities and referral numbers between the services.	Central West Gippsland PCP

OUTCOME 3.2: Victorians participate in and contribute to the economy		
INDICATORS	INITIATIVE	PCP
<i>Increase labour market participation</i>	<p><u>Workforce Mutuality Standards</u></p> <p>The development of a world first set of standards that guides organisations to reflect on the workforce mutuality of their organisation. Workforce mutuality describes the extent to which the diversity of an organisation or a sector's workforce reflect the diversity of the community it serves.</p>	HealthWest Partnership

OUTCOME 3.3: Victorians have financial security		
INDICATORS	INITIATIVE	PCP
<i>Decrease financial stress</i>	<p><u>Reducing harm from gambling in culturally and linguistically diverse seniors in the north & west of Melbourne</u></p> <p>The initiative aimed to reduce the harm that culturally diverse seniors were experiencing as a result of frequently visiting electronic gaming machine venues for recreation.</p>	HealthWest Partnership
	<p><u>ReSPIN</u></p> <p>ReSPIN supports people with lived experience of gambling harm to share their story of hope and recovery with community groups, professionals and the media. In doing this, ReSPIN reduces stigma associated with gambling, encourages help-seeking behaviour, and enhances other initiatives that seek to prevent harm from gambling.</p>	North East Healthy Communities

DOMAIN 4: VICTORIANS ARE CONNECTED TO CULTURE AND COMMUNITY

OUTCOME 4.1: Victorians are socially engaged and live in inclusive communities		
INDICATORS	INITIATIVE	PCP
<p><i>Increase connection to culture & communities</i></p> <p><i>Increase access to social support</i></p>	<p><u>Community Health Service Reconciliation Action Plans</u></p> <p>The Reconciliation Action Plan (RAP) program provides a framework for organisations to support the national reconciliation movement. Initiation and support for the development of a RAP for community health services was seen a vehicle to increase cultural safety and consequently increase access to community health services by the Aboriginal community.</p>	Southern Melbourne PCP
	<p><u>Koorie Family Gathering</u></p> <p>Koorie Family Gathering was established over two years ago and filled a gap for local Aboriginal families and Aboriginal children in out of home care. Thirteen families have engaged with the program to date.</p>	Southern Melbourne PCP
	<p><u>Campaspe Aboriginal Health Partnership – The Njernda Partnership model/case-study</u></p> <p>The Campaspe Aboriginal Health Partnership Group is considered an exemplar of a place-based cross-sector partnership between Aboriginal and mainstream services that facilitates community engagement and the provision of culturally sensitive health care by mainstream organisations along with local interventions that address the social determinants of health.</p>	Campaspe PCP
	<p><u>Working in Two Worlds Initiative</u></p> <p>The Working in Two Worlds initiative aims to assist mainstream organisations become more accessible, culturally safe and appropriate for Aboriginal people by supporting the recruitment and retention of the local Aboriginal workforce. The project won a HART award in 2018.</p>	Inner North West PCP
	<p><u>Humanitarian Settlement Program - Health Orientation Training and Resource development</u></p> <p>Development of training package and resources for clients for AMES Australia to meet new funding requirements for delivery of health orientation.</p>	enliven
	<p><u>Community Strengthening - building health literacy with Afghan and Tamil communities in South East Melbourne</u></p> <p>Using a co-design approach with Afghan and Tamil community leaders, this initiative supported volunteer Peer Educators to deliver key messages about accessing local health services.</p>	enliven

OUTCOME 4.1: Victorians are socially engaged and live in inclusive communities

INDICATORS	INITIATIVE	PCP
	<p><u>Bicultural Brilliance in the South East</u> enliven ignited an initiative to promote bicultural work in south east Melbourne. ‘Bicultural brilliance – a toolkit for working with and as Bicultural Workers’ was produced to synthesise the data collected from two forums. It presents guides on all aspects of bicultural work from recruitment and retention, to rights and responsibilities, and both personal and professional development.</p>	enliven
	<p><u>Settled and Safe - Family Law, Family Violence and Child Protection</u> enliven has facilitated the roll-out of a legal education program shining a light on the legalities of what we usually consider issues of public health and wellbeing. Coined ‘Settled and Safe,’ the two-day legal education program empowers Greater Dandenong-based service providers to appreciate the experience of settling in Australia and attempting to understand and comply with the legal system.</p>	enliven
	<p><u>A different perspective - Child Protection from the perspective of VLA, ChildFirst and Child Protection</u> As a by-product of the Settled and Safe training, enliven worked with the 3 agencies to deliver training to service providers to expand their knowledge of Child Protection – from a legal and service provision perspective.</p>	enliven
	<p><u>‘Health to You’</u> ‘Health to You’ is a 3-year pilot project redressing health inequities in the local Aboriginal population. It aims to address local access and transport barriers and the need to accommodate a growing Aboriginal population across the Ararat Rural City and Northern Grampians Shire</p>	Grampians Pyrenees PCP
	<p><u>Building Community Leadership</u> Building Community leadership in Melbourne’s west aims to bring community groups and community leaders together to strengthen their capacity to work together to strengthen community action for improved population health and wellbeing.</p>	HealthWest Partnership
	<p><u>The Murray Consortium</u> The Murray Consortium is a collaborative governance group established to support a framework to build on and enhance existing service models, to improve access to culturally appropriate, coordinated and multidisciplinary health services for Aboriginal and Torres Strait Islander people, within both the ACCHO and Mainstream service models.</p>	Upper Hume
	<p><u>Partnership for Inclusive Practice</u> Lower Hume PCP facilitate collaborative Diversity and Wellness & Reablement plans which aim to improve access to community aged and disability services by eligible people who are marginalised or disadvantaged, and increase the capacity of the service system to appropriately respond to their needs.</p>	Lower Hume PCP
	<p><u>Social Inclusion backbone</u> The Inner East PCP is leading an integrated health promotion planning model with the goal of increasing social inclusion across 6 domains: Public and Social Housing estates; Volunteering; Community leadership; Supporting capacity building of organisations; Building the evidence base; and Developing partnerships.</p>	Inner East PCP
	<p><u>INW Social Inclusion Project</u> Inner North West PCP has prioritised the development of a monitoring and evaluation framework for the partnership’s collective social inclusion activity. The aim of this project is to co-design a set of core indicators and measures for monitoring and evaluating social inclusion practice.</p>	Inner North West PCP
	<p><u>Meaningful engagement toolkit</u> A toolkit of resources, guides and frameworks for those working to increase their organisation’s meaningful engagement with the community is being developed in partnership with prevention partners.</p>	HealthWest Partnership
	<p><u>Socially Inclusive Communities Project</u> A local inclusion and participation project in the communities of Murray (NSW) and Campaspe designed to build local business, community and services awareness, capacity and participation for all.</p>	Campaspe PCP
	<p><u>Strengthening Senior’s Inclusion and Participation</u> enliven was selected to coordinate one of seven Strengthening Seniors Inclusion and Participation (SSIP) projects across Victoria. The leadership group identify local projects that aid in reducing social isolation and promote healthy ageing and in building in sustainability measures.</p>	enliven

OUTCOME 4.1: Victorians are socially engaged and live in inclusive communities		
INDICATORS	INITIATIVE	PCP
	<p><u>Healthy Ageing: Strengthening Social Inclusion</u></p> <p>Member organisations of North East Healthy Communities have come together to develop and implement co-designed strategies to reduce social isolation and loneliness for older people who are not typically engaged. Three local responses to social isolation and loneliness that specifically address barriers to accessing existing groups and services in Banyule, Darebin and Nillumbik will be trialled.</p>	North East Healthy Communities
	<p><u>Yanng Ngalung Maligundidj Cultural Training</u></p> <p>Wimmera PCP engaged with a local trainer to offer cultural training to mainstream workforce and fill the gap for educational professional development.</p>	Wimmera PCP
	<p><u>Rural Access Program</u></p> <p>This project is a Community, place-based capacity building project that contributes to the active participation and inclusion of people with disability, including improved access to mainstream and community services.</p>	Wimmera PCP
	<p><u>Aged Friendly Benalla Project</u></p> <p>The Age Friendly Benalla Project was developed in collaboration with Coinda and the Benalla Rural City Council to improve the age friendly capacity of Benalla. The World Health Organisations Framework for Age Friendly Communities was adapted to suit the local communities. A number of older people within Benalla were trained and supported to use the framework to audit the township of Benalla and surrounding communities.</p>	Central Hume PCP
	<p><u>Older Persons Needs Analysis</u></p> <p>The aim of the needs analysis was to provide an evidence base from which to identify health and wellbeing issues for older people, to foster and support partnerships and planning, with the view to future collaborative action to address some of the issues identified.</p>	Inner East PCP

OUTCOME 4.2: Victorians can safely identify with their culture and identity		
INDICATORS	INITIATIVE	PCP
	<p><u>Gateway Health Mural</u></p> <p>The Aboriginal Community Support Worker from Central Hume PCP worked with the Indigenous Community Support Worker and the Integrated Team Care staff at Gateway Health Wangaratta to develop a mural. The purpose of the mural is to engage more Aboriginal and Torre Strait Islanders and to provide a culturally safe place to help calm the anxiety of Aboriginal people when they attend their appointments.</p>	Central Hume PCP
	<p><u>Aboriginal and Torre Strait Islander Suicide Prevention Project</u></p> <p>The Aboriginal and Torres Strait Islander Suicide Prevention Project aims to provide suicide prevention education. This will enable capacity building in cultural safety for Aboriginal and Torres Strait Islander communities in Benalla and identify current barriers to service for Aboriginal and Torres Strait Islander people.</p>	Central Hume PCP
	<p><u>Gathering Place Feasibility Study</u></p> <p>The Wangaratta Local Aboriginal Network known as the Dirrawarra Indigenous Network commissioned a feasibility study into the establishment and sustainability of a Gathering Place. The project was managed by a Project Steering Group (PSG) under the auspice of the Central Hume Primary Care Partnership. The project is now in stage two and commissioning for the development of a business plan.</p>	Central Hume PCP
	<p><u>Grampians Region LGBTI Network</u></p> <p>To connect, provide collective leadership and work together on creating momentum, with a whole of community approach to improve the inclusion of LGBTI consumers, allies and community members across our region.</p>	Grampians Pyrenees PCP

DOMAIN 5: VICTORIA IS LIVEABLE

OUTCOME 5.1: Victorians belong to resilient and liveable communities		
INDICATORS	INITIATIVE	PCP
Increase neighbourhood liveability	<u>Balmoral Fire Connect</u> Studied the dissemination of preparedness information from the central hub and the valuable role a community sector organisation plays in reducing the vulnerability of their community to extreme climatic events such as fire. This short animation shares the learnings of the importance of conversations and connections between community in keeping us safe and resilient in rural communities: https://www.youtube.com/watch?v=qDNQwA-P5mQ	Southern Grampians Glenelg PCP
	<u>Glenelg SAVES (Seniors Achieving Valuable Energy Savings)</u> Glenelg SAVES utilised an innovative participatory approach to reduce the impact of high energy bills on low income families using HACC services in Glenelg Shire.	Southern Grampians Glenelg PCP
Increase adaptation to the impacts of climate change	<u>Enhancing Networks for Resilience</u> Studied the partnership of the SGGPCP using mixed methods (consultation, interviews and social network analysis) with the development of informative social network maps and statistical analysis highlighting the valuable platform the PCP can play in enhancing resilient to extreme climatic events.	Southern Grampians Glenelg PCP
	<u>Rural People; Resilient Futures</u> Deeping our Partners understanding of vulnerability in the context of climate change and to identify strategies to build the capacity to reduce vulnerability. This involved significant consultation around vulnerability, working with agencies to identify impacts of climate change on their community and implementing strategies to reduce impacts that were operational or policy level actions.	Southern Grampians Glenelg PCP
	<u>Farmer Health Network</u> A cross sectorial partnership between the Dairy industry and community service providers reducing situational distress of farmers across SW Victoria; through improved social connection, better access to on farm counselling and material aid, and service support awareness and pathways of care.	South West PCP
	<u>Hotspots</u> enliven secured funding from the Lord Mayors Charitable Foundation to work with key stakeholders to develop co designed information and strategies targeting a number of vulnerable CALD groups. The aim of the project is to increase awareness of health risks by heatwave among CALD communities in the Dandenong area.	enliven
	<u>Climate Change Adaptation - Community Sector Climate Resilience Program</u> A facilitated resilience planning forum was held in October 2017. The aim was to conduct mapping and generate a gap analysis in relation to adaptation-related plans, policies and strategies implemented by the 9 local Councils in South East Councils	enliven
OUTCOME 5.2: Victorians have access to sustainable built and natural environments		
INDICATORS	INITIATIVE	PCP
Increase environmental sustainability and quality	<u>CEO Vision Project</u> Regional consultation of CEOs of health, community and education organisations to develop and prioritise social and built infrastructure initiative for the Loddon Mallee Region. Results have informed the Regional Development Australia investment prospectus with identified health priority areas, evidence base, infrastructure project outline and preliminary business case.	<u>Loddon Mallee Region</u> Bendigo Loddon PCP Campaspe PCP Central Victoria PCP Southern Mallee PCP Northern Mallee PCP
	<u>Building an Age Friendly Indigo Health System</u> Building an Age Friendly Indigo Health System as initiated through the Indigo Consortium to build a health system based on the principles of age friendly communities	Upper Hume PCP

OTHER		
INITIATIVE		PCP
Capacity building support for partners and/or community	<p><u>The Well</u></p> <p>An online open source information and knowledge hub where users can Learn, Plan, Share and Connect around a range of health and wellbeing issues and practice topics such as collective impact, co-design, evaluation, health literacy.</p>	<p><u>Eastern Region</u></p> <p>Outer East PCP</p> <p>Inner East PCP</p>
	<p><u>Leadership in Prevention</u></p> <p>Building leadership capacity at an executive level in local organisations, based on systems thinking/collective impact methodology to address complex/wicked problems in communities and to promote investment in long term community led change activities.</p>	Goulburn Valley PCP
	<p><u>Co-Design in Practice – Building Capability Program</u></p> <p>Provision of action focused training sessions over 6 months to develop the practical skills required by agencies to co- produce effectively with clients/community.</p>	<p><u>Eastern Region</u></p> <p>Outer East PCP</p> <p>Inner East PCP</p>
	<p><u>Secondary School Nurses Health Promotion Capacity Building</u></p> <p>Working with the local DET (Goulburn and Ovens Murray) to build the capacity of secondary school nurses to deliver quality prevention activities</p>	Goulburn Valley PCP
	<p><u>The Prevention Lab</u></p> <p>The 'Prevention Lab' is an innovative concept designed to bring together a diverse group of influential stakeholders across multiple sectors to think strategically and creatively for long term systems change.</p>	<p>Central Highlands PCP</p> <p>Grampians Pyrenees PCP</p>
	<p><u>Understanding your community health experience</u></p> <p>Central Highlands Primary Care Partnership has supported a local community health service by undertaking consultations with the community about their community health experience. Action plans were developed identifying service improvement opportunities for the community health service.</p>	Central Highlands PCP
	<p><u>National Health Services Directory (NHSD) in the Central Highlands project</u></p> <p>This project supported CHPCP member agencies to ensure their information on the NHSD was up to date, relevant and able to be used by consumers and health professionals seeking information. This project has influenced the way that NHSD is designing systems for future upgrades of the NHSD.</p>	Central Highlands PCP
	<p><u>Consumer Advisory Forum</u></p> <p>A Consumer Advisor Forum (CAF) was conducted to bring together consumer and community representatives and key personnel with responsibility for supporting consumer engagement. The forum aimed to increased consumer participation in the governance, guidance and evaluation of partner agencies and identify consumer engagement support needs and/or training opportunities.</p>	Southern Melbourne PCP
	<p><u>Consumer Engagement Network (CEN)</u></p> <p>CEN is made up of two constituent groups. Consumers, currently active, within consumer engagement processes of SMPCP partner agencies and like-minded health service providers and Consumer Participation/Engagement Coordinators in partner agencies. These constituent groups work separately and together to identify issues and opportunities for mutual training and policy development.</p>	Southern Melbourne PCP
	<p><u>How to access services for older people in Central Hume region</u></p> <p>The aim was to assist people in the community identify 'what sort of aged care is for you?' Home & Community Care; Respite Care (in home or residential); Home Care Packages; and Residential Care. A number of resources were developed in consultation with the community.</p>	Central Hume PCP
	<p><u>Dementia Project</u></p> <p>Development of place-based Dementia pathways across the Loddon Mallee Region</p>	Loddon Mallee Region
<p><u>Western Cross Sector Community of Practice</u></p> <p>Funded by NDS, The Western CoP supports organisations from a diversity of sectors to collaboratively respond to the changes required by the NDIS, Aged Care, Mental Health and other national reforms</p>	<p>Inner North West PCP</p> <p>HealthWest Partnership</p>	

OTHER		
	INITIATIVE	PCP
	<p><u>Activating Spaces Grampians Region</u> Grampians region PCP's are working with CoDesign Studio to tailor local workshops aimed and health promotion funded organisations and local governments, developing strategies to activate local spaces quickly and with community support. Using place-making methodologies and practical tools, communities are supported to implement place making activations locally.</p>	<p><u>Grampians Region</u> Grampians Pyrenees PCP Wimmera PCP Central Highlands PCP</p>
	<p><u>Central Hume Aged Care Forums</u> Central Hume PCP delivered a number of Aged Care Forums that focused on collaborative planning and advocacy efforts to improve the aged care system for older people and their carer's in Central Hume.</p>	<p>Central Hume PCP</p>
	<p><u>Partnership Broking Workshops for Boards</u> Board team and capacity building workshops facilitated by Rhonda Chapman, internationally accredited partnership broker and leading expert in governance and entrepreneurship.</p>	<p><u>Loddon Mallee Region</u> Bendigo Loddon PCP, Campaspe PCP, Central Victoria PCP, Southern Mallee PCP</p>
	<p><u>Elder Abuse – Policies and Procedure Support</u> Supporting members to identify and respond to elder abuse through forums, peer learning opportunities and support to develop supportive organisational policies and procedures</p>	<p>Central West Gippsland PCP</p>
	<p><u>Family Violence – Policies and Procedure Support</u> Supporting members to identify and respond to family violence through forums, peer learning opportunities and support to develop supportive organisational policies and procedures.</p>	<p>Central West Gippsland PCP</p>
Catchment planning	<p>PCPS are coordinating catchment based planning in their local catchments. This involves supporting the development of a catchment plan with prevention partners including local government and ensuring alignment with Vic PHWP and MPHWP across LGAs. PCPs are working with their partners to develop shared monitoring and evaluation frameworks.</p>	<p>Victorian PCPs</p>
Health Literacy	<p><u>Victorian Primary Care Partnerships Health Literacy on line module</u> Development of a Health Literacy Online Training module which includes 5 modules to build organisational capacity in health literacy. In the first 12 months, the standalone module has received 4136 visits and 23 organisations have requested to embed the training in their internal Organisational Learning Management Systems.</p>	<p>Victorian PCPs</p>
	<p><u>Gippsland Health Literacy Guide</u> Gippsland region PCPs developed a health literacy guide and have used this to support health services to improve their organizational health literacy response. The Monash University evaluation findings will inform health literacy implementation nationally and internationally into the future.</p>	<p><u>Gippsland Region</u> Central West PCP East Gippsland PCP Wellington PCP South Coast PCP</p>
	<p><u>Building Health Literacy in Melbourne's West</u> The health literacy development project aimed to use a systems approach to building the health literacy responsiveness of health and community services through training and a community of practice.</p>	<p>HealthWest Partnership</p>
	<p><u>Health Literacy Services</u> In 2018 enliven launched its health literacy services. The services are tailored for members which may include training for frontline staff in effective communication, or seeking organisational investment from management.</p>	<p>enliven</p>
	<p><u>Embedding consumer participation and organisational health literacy</u> Support health and community organisations to identify ways they can improve their organisational health literacy and consumer participation practice. This is being done by co-designing a resource with professionals and consumers, which will be piloted with local organisations.</p>	<p>HealthWest Partnership Inner North West PCP</p>
	<p><u>Inner North West Health Literacy initiative</u> The aim of the project was to pilot the Org-HLR Tool with partner organisations across the north and west metropolitan regions and to support organisations to implement organisational health literacy responsiveness strategies.</p>	<p>Inner North West PCP</p>

OTHER		
INITIATIVE		PCP
<p><u>Regional Organisational Health Literacy Implementation</u></p> <p>During 2014-2017 SWPCP partners collaborated to codesign and participate in Health Literacy training. Following an external evaluation conducted by the University of Melbourne SWPCP are now supporting their partners to implement Health Literacy Responsiveness action plans.</p>	South West PCP	
<p><u>Health Literacy Environmental Audits</u></p> <p>Health Literacy Environment consumer audits with organisations including Community Health, Integrated Services organisation, an ACCHO and rural Hospitals. Each organisation received many practical recommendations for change to support their quality improvement/ accreditation processes.</p>	Bendigo Loddon PCP	
<p><u>Facilitating Collaborative Health Literacy Organisational Improvements</u></p> <p>Lower Hume PCP facilitates and enables a collaborative approach to working through the 10 attributes of a health literate organisation framework. Member agencies are supported to work together to embed the attributes within their organisations.</p>	Lower Hume PCP	
<p><u>Health Literacy in the Maternal and Child health setting</u></p> <p>The aim of the project is to empower new mothers and fathers to ensure they have a safe input into their children's health through a better understanding of how to navigate the health system and ask their health professionals key questions according the current needs of their child.</p>	Southern Melbourne PCP	
<p><u>Health Literacy</u></p> <p>The partnership has commenced the development of a Health Literacy Short Course through GOTAFE in partnership with GVH.</p>	Goulburn Valley PCP	
<p><u>Cancer Health Literacy - improving the health literacy of Warracknabeal and Nhill residents affected by cancer</u></p> <p>The project worked with residents of Nhill and Warracknabeal to co-design action plans to organise and strengthen the town's cancer health literacy responsiveness.</p>	Wimmera PCP	